USER GUIDE

Michael Kors Access Sofie Watch

General Set-Up & App

Where can I find how-to videos and tutorials on using my device?
Check out the videos <u>here.</u>

Which phones are compatible with my smartwatch?
Wear OS by Google™ works with phones running Android 4.4+ (excluding Go edition) or iOS 9.3+. Supported features may vary between platforms and countries. All devices are Bluetooth® smart-enabled with an improved data transfer of 4.1 Low Energy.

How do I download the Wear OS by Google™ app?
iOS: Go to the App Store® and select Search from the bottom menu. Type "Wear OS by Google" in the search bar, select the Wear OS by Google App, and tap Get. Wait for the app to download to your phone.

ANDROID: Go to the Google Play™ store, type "Wear OS by Google" in the search bar, select the Wear OS by Google App, and tap Install. Wait for the app to download to your phone.

How do I set up my smartwatch?
To set up your smartwatch, reference the Quick Start Guide that accompanied your smartwatch or follow these steps:

- Connect your smartwatch to the charger by placing it against the back of the smartwatch. Magnets in the charger will hold it in place.
- On your phone, download and install the Wear OS by Google App from the App Store or Google Play store.
- Open app on your device and follow the prompts to pair your smartwatch.
- Plug the included charger into a USB outlet.

How do I power on my smartwatch?
Make sure the smartwatch is charged before trying to power it on. Press and hold down the middle pusher button for at least three seconds. Make sure the smartwatch is charged before trying to power it on. The smartwatch will also power on when connected to the charger.

How do I power off my smartwatch?
If display is off (watch is asleep but still powered on), follow these steps:

- Press the middle pusher button to power up display.
- Press the middle pusher button to enter app menu.
- Scroll and tap on Settings.
- Tap on System.
- Swipe up and tap Power Off.
- Tap the checkmark to confirm.

If display is on, follow these steps:

- Press the middle pusher button to enter app menu.
- Scroll and tap on Settings.
- Tap on System.
- Swipe up and tap Power Off.
- Tap the checkmark to confirm.

How do I reset my smartwatch to factory settings?

By resetting your watch to the factory settings, you will erase all data stored on the smartwatch. This data cannot be restored. Data includes your active notifications and cards, fitness data, any installed third party apps, and any data they have stored, system settings, and preferences. The data stored in your Google Account, however, is not affected. Resetting your watch will not factory reset your phone or tablet. To reset to factory settings, follow these steps:

- Press the middle pusher button to power up display.
- Press the middle pusher button to enter app menu.
- Scroll and tap on Settings.
- Tap on System.
- Tap on Disconnect & Reset.
- Tap the checkmark to confirm.

After you reset your watch to factory settings, you need to pair your smartwatch with your phone again.

How far away can my smartwatch be from my phone and still be connected?

The range of the wireless Bluetooth connection between your phone and your smartwatch can vary greatly depending on the environment. In general, you should have at least 10 meters (or 30 feet) of connectivity. If using an Android smartphone, your smartwatch can use your home Wi-Fi network for connectivity in any areas covered by your home network.

How do I uninstall the Wear OS by Google app?

iOS: On phone, long press the Wear OS by Google App until the home screen icons shake and a red "X" appears. Click the red "X" on the Wear OS by Google App to remove it.

ANDROID: The specific steps may vary depending on your phone manufacturer. On most phones, enter the Settings menu, select Applications or Application Manager, click on Wear OS by Google and select Uninstall.

I am new to Wear OS by Google. How do I use it?

Here are answers to some of the questions you may have about Wear OS by Google on your new smartwatch. Click here to learn more.

Any tips for using Wear OS by Google on my new smartwatch?

Using Wear OS by Google on your smartwatch is a breeze. Click here to learn more.

How do I connect the smartwatch to Wi-Fi?
If your watch is paired with an Android phone and has Wi-Fi, your watch can automatically connect to saved Wi-Fi networks when it loses the Bluetooth connection with your phone. This lets your watch and phone stay synced at any distance over the Internet. That way, you can get notifications and use voice search on your watch throughout your home and work even when you leave your phone in a different room.

- Press the middle pusher button to power up display.
- Press the middle pusher button to enter app menu.
- Scroll and tap on Settings.
- Tap on Connectivity.
- Tap on Wi-Fi.
- Tap on Wi-Fi off, to turn it on. When on, the Wi-Fi should say Automatic.
- If Wi-Fi is set to Automatic, your watch will automatically connect to any known, available network when your watch does not have a Bluetooth connection to your phone.
- Tap on Add network.
- Scroll to find your network, and tap.
- Power on phone and start Wear OS by Google app.
- Tap Enter on phone to complete password entry.
- Enter password on phone.

How do I update Wear OS by Google through the Google Play Store?
You can check for and download updates through the Play Store on your smartwatch.

- Make sure your smartwatch is connected to Wi-Fi or 3G.
- Access the app menu on your smartwatch, and open the Play Store.
- Find and tap Wear OS by Google
- On the details page, tap Update. If you don't see Update, Wear OS by Google is up-to-date.

Wear OS by Google

What happened to the Android Wear app?
On March 15th, Android Wear globally rebranded to Wear OS by Google - a name that better reflects the vision of its platform, a wearables operating system, by Google, for everyone. Wear OS by Google will continue to strive to improve people's lives with wearable technology for everyone, no matter what your personal style is or phone you have. This is just the beginning of many enhancements to make Wear OS by Google for everyone. Wear OS by Google will now appear anywhere you used to see Android Wear: in the app, on your smartwatch and in the world around you!

What are the new features on my smartwatch?

- Google Play Music: New shuffle feature, view a list of tracks up next, improved song download experience
- The Google Keep watch app is now supported for iOS users!

What has changed about the iOS app?

- iPhone users can now view enriched Google Fit data collected from your smartwatch (steps, distance, calories and HR if applicable) and edit your notifications and calendar settings from within the app.
- Responding to Gmail from your smartwatch is no longer supported.
- Assistant will fully function on the watch without the Google Assistant app being installed on your phone. To configure additional Assistant settings, such as Home and Work location setup, users will need to download the Google Assistant app.
- Users will no longer have the smartwatch face picker in the companion app; all smartwatch face settings can be done on smartwatch. Watch face picker in the Wear OS by Google app will be replaced with an improved watch face management experience coming soon.

How do I update my smartwatch?

Current owners will receive a notification when the update is available.

1. Press the notification on your watch screen to open the Google Play Store
2. Press Update All and the update will begin

NOTE: The smartwatch will also automatically update while it is on the charger and connected to Wi-Fi. On your smartwatch, go to Settings > Connectivity > Wi-Fi > Add Network to connect. You will be prompted to enter the network password in the Wear OS by Google app on your phone.

Pairing/Syncing
How do I pair my smartwatch to my phone?
To pair your smartwatch, follow these steps:
iOS

- In the Wear OS by Google App on your phone, you'll see a list of nearby devices. You can check the name of your watch on its screen.
- Before you start, ensure your watch is charging.
- Select language, then scroll down to watch identity.
- Swipe from right to left on your watch until you see your watch's name.
- On your phone, touch your watch's name. If your phone is already paired to another watch, you won't see a pairing code. Instead, touch Pair With A New Wearable and continue to follow the steps.
- On your watch, you'll see a pairing code.
- On your phone, you should see the same pairing code shown on your watch. Then, touch Pair. You'll see a confirmation message once your watch is paired. This can take a few minutes.
- On your phone, follow the onscreen instructions to turn on watch notifications, location, and calendar access.

- If you are pairing your watch after a factory reset, you'll need to open the Wear OS by Google App on your phone. Then, touch the menu icon, select Pair With New Watch, and continue with the steps above.

Note: Your watch may automatically install an update and restart after it's paired with your phone. If it begins downloading an update, keep the phone near your watch and ensure your watch stays charging until the update is finished.

ANDROID

- In the Wear OS by Google App on your phone, you'll see a list of nearby devices. You can check the name of your watch on its screen.
- Touch your watch's name.
- You'll see a pairing code on your phone and watch. Make sure the codes match. If your phone is already paired to another watch, you won't see a pairing code. Instead, touch the triangle next to a watch's name in the upper left hand corner. Then, touch Pair With A New Wearable and continue to follow the steps.
- Touch Pair on your phone. You'll see a confirmation message once your watch is paired. This can take a few minutes, so please be patient.
- On your phone, touch Enable Notifications.
- Touch the checkbox next to Wear OS by Google to let your watch show notifications from different apps on your phone.

Note: Your watch may automatically install an update and restart after it's paired with your phone.

Why can't I pair my smartwatch to my phone?
Ensure that your smartwatch is powered on and Bluetooth is enabled on your phone. Launch the Wear OS by Google App and follow the on-screen instructions for pairing your watch. If it fails to connect, check the Bluetooth menu on your phone. If you see the smartwatch in the device list, remove it. Relaunch the Wear OS by Google App and repeat the pairing process.

If you are still having issues, click <u>here</u> for troubleshooting tips.

How do I pair a new smartwatch to my phone?
iOS: In the Wear OS by Google App, tap Pair with a new wearable and follow the on-screen instructions.

ANDROID: In the Wear OS by Google App, tap Pair with a new smartwatch and follow the on-screen instructions.

How do I unpair my smartwatch from my phone?
iOS: You can unpair your watch by performing a Factory Reset from the Settings menu on your watch. For instructions on how to perform a factory reset, go to "HOW DO I RESET MY SMARTWATCH TO FACTORY SETTINGS?"

ANDROID: You can unpair your watch by selecting your watch from the Settings menu in the Wear OS by Google App on your phone. Once you have selected your watch, tap the Unpair Watch button at the bottom of the screen

How do I re-pair the same smartwatch with the app?
iOS: In the Wear OS by Google App, tap Pair with a new wearable and follow the on-screen instructions.

ANDROID: In the Wear OS by Google App, tap Pair with a new smartwatch and follow the on-screen instructions.

How many smartwatches can I pair with the app at one time?
iOS: Only one watch can be paired with the app at a time.

ANDROID: Multiple watches can be paired with the app simultaneously.

Features
How does Wear OS by Google work with iPhone?
Here are some of the things that Wear OS by Google for iPhone can do for you.

GET NOTIFICATIONS
See notifications from your phone on your watch for the following:

- Texts
- Incoming phone calls
- Emails
- Calendar events
- Apps

Your watch uses the notifications settings on your phone. If you have notifications set up, you'll be able to read messages on your watch.

Click <u>here</u> to learn more about reading and replying to your Gmail.

INFO AT A GLANCE
The information you need will conveniently appear as cards on your watch from Google Now. You can scroll through the cards, see more details, and dismiss cards when you're done.

- Check your schedule
- Track packages
- Get traffic info
- Check your flight or hotel reservations

- Check the weather

Click here to learn more.

ASK QUESTIONS & DO EVERYDAY TASKS
You can search and do a variety of tasks on your watch simply by using your voice. Just say "Ok Google" or touch the watch face to ask questions or get things done.

- Translate words or phrases
- Check stocks
- Solve math problems
- Convert between units
- Find a place or business

Click here to learn more.

FOLLOW YOUR FITNESS
Measure your progress and stay motivated with built-in fitness tracking.

- Track a walk, run, or bike ride
- See how many steps you take each day
- Set simple goals for steps

Click here to learn more.

How does Wear OS by Google work with Android phones?
Here are some of things that Wear OS by Google for Android can do for you.

GET NOTIFICATIONS
See notifications from your phone on your watch for the following:

- Incoming phone calls
- Texts
- Emails
- Calendar events
- Apps

Your watch uses the notifications settings on your phone. If you have notifications set up, you'll be able to read and reply to messages on your watch.

Click here to learn more about reading and replying to messages.

SEE INFO AT A GLANCE

The information you need will conveniently appear as cards on your watch from Google Now. You can scroll through the cards, see more details, and dismiss cards when you're done.

- Check your schedule
- Track packages
- Get traffic info
- Check your flight or hotel reservations
- Check the weather

  Click here to learn more.

ASK QUESTIONS & DO EVERYDAY TASKS

You can search and do a variety of tasks on your watch simply by using your voice. Just say "Ok Google" or touch the watch face to ask questions or get things done.

- Translate words or phrases
- Check stocks
- Solve math problems
- Convert between units
- Find a place or business

  Click here to learn more.

TRAVEL

- Get turn-by-turn navigation
- Find a place or business
- Find business info
- Check your flight or hotel reservations

  Click here to learn more.

FOLLOW YOUR FITNESS

Measure your progress and stay motivated with built-in fitness tracking.

- Track a walk, run, or bike ride
- See how many steps you take each day
- Set simple goals for steps

Click here to learn more.

LISTEN TO YOUR MUSIC AND MEDIA

- Control start and stops of music and podcasts
- Listen to music on your watch without your phone

    Click here to learn more.

Is my smartwatch water and/or dust proof?
Your smartwatch is dust and splash resistant. However, we recommend limiting exposure to dust and water because certain materials on the smartwatch (such as leather straps) may react poorly to exposure.

Does the smartwatch have a microphone and/or speaker?
The smartwatch may have both a microphone and speaker depending on the model. These can be used to activate Google Now, set alarms and reminders, respond to your email, make or receive voice calls (only if paired to an Android Phone), and a variety of other uses depending on which apps you have installed. Note: Some voice features may not be available on iOS.

Does my smartwatch have an alarm?
Yes, your smartwatch has alarm functionality. To set an alarm, press the watch's button to open the apps menu and select Alarm from the list of applications.

Which notifications will I receive?
Most notifications you see on your phone will also show up on your watch. These include notifications for missed calls, texts, event reminders, and more. When you get a notification, your watch will only vibrate (i.e. it will not make any sounds).

How do notifications work?
Your watch uses the notification settings you have for each app on your phone. If your app vibrates or makes a sound for notifications on your phone, your watch will vibrate. If your app doesn't vibrate or make a sound for notifications, your watch won't vibrate but you'll still see a card on your watch.

How do I control which notifications I can receive on my smartwatch?
FOR PHONES RUNNING ANDROID 6.0
Your watch will have the same Do Not Disturb settings as your phone. You can also turn the Alarms-only Do Not Disturb setting on from your watch.

To turn on Alarms only from your watch:

- If your screen is dim, touch the screen to wake up the watch.
- Swipe down from the top of the screen.
- Touch Do Not Disturb. Depending on your Do Not Disturb settings on your phone, you'll still get important notifications.

FOR PHONES RUNNING ANDROID 5.0

- You can easily control your priority notification and interruption settings from your watch. Changing this on your watch also changes the settings on your phone (and the other way around).
- To change interruption settings: Swipe all the way down from the top of your watch's screen and you'll see options for managing your interruptions. Touch to select None, Priority, or All.
- Learn more about managing interruption settings on Android 5.0.

FOR PHONES RUNNING ANDROID 4.3 OR 4.4 AND IPHONES

- If you don't want to see notifications on your watch, you can mute your watch. When your watch is muted, it won't vibrate for new notifications.
- To turn mute on or off: Swipe all the way down from the top of your watch's screen and touch Mute. When your watch is muted, you'll see a Mute icon on your watch's screen.
- If your entire phone is in silent mode, your watch will still vibrate since the watch uses each individual app's settings.
- For iPhones: If your phone is set to Do Not Disturb mode, your watch will not vibrate.

How do I block notifications?
If you get notifications on your phone that you don't want to see on your watch, you can stop specific apps from showing up on your watch.

For iPhone: Notifications for some apps are blocked by default to prevent duplicate alerts. For example, Gmail or calendar.
You can block apps right from your watch or through the Wear OS by Google App on your phone. To unblock an app, you'll need to use the Wear OS by Google App on your phone.
BLOCK APPS FROM YOUR WATCH

- On your watch, go to a card.
- Swipe from right to left until you see Block app.
- Touch Block app and then, touch the check mark to confirm.

If you don't see the option to block an app, it may be a Google Now card. If you don't want to see any Google Now cards, you have to turn off Google Now on your phone.

BLOCK APPS USING THE Wear OS by Google APP ON YOUR PHONE

- On your phone, open the Wear OS by Google App.
- Touch the Settings icon and then, touch Block app notifications.
- Touch the Plus icon.
- Touch the app you want to block.

If your watch is paired with an iPhone: You can customize which Google Now cards you see on your watch. On your phone, go to the Wear OS by Google App, touch Settings and then, touch Google Now.

Turning off Google Now cards: If you don't want to see any Google Now cards, you have to turn off Google Now on your phone.

When you listen to music on your phone, you'll always see the music card with options to pause and play. You can't turn this card off.

How do I unblock notifications?

If you want to unblock specific notifications, follow these steps.

UNBLOCK APPS

- On your phone, open the Wear OS by Google App.
- Touch the Settings icon and then, touch Block app notifications.
- On an Android device: Find the app you'd like to unblock, and touch the "X" next to its name. On an iPhone: Touch Edit. Then, find the app you'd like to unblock and touch Unblock next to its name.

How do I use theater mode?

You can use theater mode to turn your screen off and on.

TO TURN OFF YOUR SCREEN TEMPORARILY

- From the watch face, swipe down from the top of the screen.
- Select the sun icon.
- Select the display off icon [watch with slash].

TO TURN YOUR SCREEN BACK ON (AND TURN OFF THEATER MODE)

- Press the power button twice quickly.
- While your watch is in Theater mode, you can temporarily turn on the screen if your watch has a power button.
- Just press the button.

How do I download and use 3rd party microapps on my smartwatch?

Android and iPhone users can download 3rd party microapps by visiting Google Play.

TO VISIT GOOGLE PLAY

- Tap the power button to enter the app menu.
- Scroll down and select Google Play. A Wi-Fi connection is necessary for iPhone users.

How do I use Google Fit?
The Google Fit app can be used on Android and iOS devices to track steps. Follow these steps:

iOS

- If your screen is dim, tap the screen to wake up the watch.
- On the watch, press the button to see your app list.
- Scroll down until you see Google Fit logo.
- Tap Google Fit logo.
- Scroll up to view day details.

ANDROID

- If your screen is dim, tap the screen to wake up the watch.
- On the watch, press the button to see your app list.
- Scroll down until you see Google Fit logo.
- Tap Google Fit logo.
- Scroll up to view day details.

What type of activity does Google Fit track?
Google Fit allows your watch to view and store activity, location, nutrition, and body sensor information. Activity information is data about your physical activity. It may include step count, calories burned, and speed, for activities like running, walking, or biking.

Can I send my activity data to other apps?
No, you can only view your activity data.

Does my smartwatch monitor my heart rate?
No, this device does not support heart rate measurement.

Does my smartwatch have GPS?
No, this device does not support untethered GPS. The watch can retrieve GPS info from your phone.

How do I change or customize the watch face design?
You can change the design of your watch face by swiping left or right from the watch face screen or touching and holding the background of your watch's screen or in the app. Follow these steps:

- If your screen is dim, touch the screen to wake up the watch.
- Swipe right or left and you'll see a list of watch faces to choose from.
- Touching and holding the background of a watch face will quick launch the customization settings for that face.
- Touch the settings gear below the watch face to choose a new design.

- Tip: Some watch faces can be customized. If your watch face can be customized, you'll see a gear below the watch face. Touch the gear in the top right navigation to see the options.

How can I save a customized watch face design?
Press and hold the watch face until the watch customization screen appears. Scroll through watch face's settings until you reach the bottom and see the brand logo. Click Save Look to save the watch design.

Can my smartwatch track my sleep?
Sleep tracking is only available via third-party sleep tracking apps. Access and download third-party sleep tracking apps by visiting Google Play.

Are the straps interchangeable?
Yes, your smartwatch has interchangeable straps. You can view and buy them here.

HOW DO I CHANGE THE STRAPS?
BRADSHAW

1. Remove bracelet from case by pinching the two knobs on the back of the bracelet. Each end of the bracelet will require you to pinch the knobs to release the entire bracelet.
2. Once bracelet is released, pinch knob on loose strap back to insert strap into the case. Make sure the strap with the loose buckle attachment is attached to the 12 o'clock hour (top) portion of the case.
3. When strap is fastened into the case, attach loose complimentary buckle into top strap by pinching knob on the back of the strap and attaching in place.
4. To finish, pinch knob of second loose strap and attach to bottom part of the case.

DYLAN

1. Pinch top pushers on case to release the top strap.
2. Pinch bottom pushers on case to release bottom strap.
3. Pinch top pushers on case to attach new loose top strap with buckle attachment. Align strap pins with indentions on pushers. Make sure the strap with the loose buckle attachment is attached to the 12 o'clock hour (top) portion of the case.
4. When strap is fastened into the case, attach loose buckle from existing strap into top strap by pinching knob on the back of the strap and attaching in place.
5. Pinch bottom pushers on case to attach new loose bottom strap. Align strap pins with indentions on pushers.

My Social
I'M RECEIVING AN ERROR ON MY WATCH. WHAT DO I DO?
Follow the instructions on the error screen. You may need to consult your phone.

WHERE ARE MY OTHER SOCIAL NETWORKS?
Instagram is the first network to be offered. We'll have more options soon.

HOW DO I SET MY PHOTO AS A BACKGROUND?
First tap to connect to your social media account by signing in on your phone. Then scroll to browse your images. Tap to select the image you want. Tap the display type (digital or analog) and your image will appear as your watch face.

WILL MY SOCIAL WORK WITH MY LOOKS/MY MODES?
Yes, My Social is compatible with My Looks and My Modes.

DOES MY SOCIAL STORE MY PHOTO FOREVER?
If you save the watch face with your photo to My Looks, it will be stored until you delete the look. Otherwise, the photo is only stored on your watch until you replace it with another photo.

CAN I USE A PHOTO I HAVE ON MY PHONE?
Currently, My Social only accesses photos on your social network.

HOW DO I RESIZE MY PHOTO?
My Social automatically optimizes the photo for display on your watch.

My Next
I'M RECEIVING AN ERROR ON MY WATCH. WHAT DO I DO?
Follow the instructions on the error screen. You may need to consult your phone.

HOW DO I ACCESS MY NEXT AND GET IT SET UP?
Push the menu button on your watch and scroll to Michael Kors Access. Touch to access your watch apps. Select My Next and touch to launch. Select the type of event, choose the date, and name your event. Push the crown to finish. Your watch is now tracking your next event.

HOW DO I SET MY NEXT TO BE VIEWED ON MY WATCH FACE?
If you're already using a watch face that supports data, long press the face, tap the data point you want for your countdown, select MK Access, and then select My Next from the list. Push the crown once more and your event will show on your watch face. Otherwise, choose a watch face from the gallery that displays data and follow the same steps to show the countdown.

WHAT NOTIFICATIONS WILL I GET FROM MY NEXT?
My Next will notify you when you're halfway to your event, one week away, one day away, and day of the event.

WHAT HAPPENS WHEN MY NEXT ENDS?
When you reach the day of your event and the countdown ends, My Next will reset. If you have it set to a data point, it will read as 0 until you set up your next event.

WILL MY NEXT WORK WITH MY LOOKS/ MY MODES?
Yes. As long as a data point is available, My Next is compatible with My Looks and My Modes.

Battery
How long will my smartwatch battery last?
Your battery will last up to 24 hours, depending on usage.

How do I charge my smartwatch?
Please use the wireless charger that was included in the smartwatch packaging. Place the charger on a flat surface in a well ventilated area that is not in direct sunlight. We recommend plugging the USB charging cable that came with your smartwatch into a USB port on your computer or other low-energy device. If necessary, you can use a UL-certified 5v USB wall charger. Do not use a USB hub, USB splitter, USB y-cable, battery pack or other peripheral device to charge.

How can I tell when my smartwatch is charging?
A lightning bolt will be visible on the watch screen. Additionally, a circle indicator will appear on the screen to show the percentage of charge.

I've placed the smartwatch onto the charger. Why do I not see the charging indicator on the display?
If the charging indicator (lightning bolt) is not visible, the charger does not detect the watch. Try the following tips:

- Reseat the watch on the charger
- Verify watch is seated snugly on charger with no gap
- Verify nothing is between charger and device, i.e. no dust, tape, etc.
- Make sure the charger is getting power. Verify the charger's USB cable works with other devices.
- Try changing the charger's power source, i.e. move to wall outlet from laptop.
- In rare cases, device may be defective. Try replacing if watch is under warranty. For more information on warranty, go to "WHAT IS THE WARRANTY ON MY SMARTWATCH?"

Sometimes if the device gets too hot while charging, it will go into a thermal shutdown mode until it cools off and then will continue charging once it is safe again. Try removing the device from the charger, wait for it to cool down, and place it on the charger again.

How do I manage the battery life?
To maximize the battery life of your watch, try the following tips:
TRY CHANGING TO A DIFFERENT WATCH FACE
Some watch faces, especially those with animations or interactive abilities and brighter colors, use up more battery life than others.

ADJUST SCREEN BRIGHTNESS
The brighter your watch screen, the more battery your watch will use. Turn down your watch screen brightness to save more battery power.

TURN OFF NOTIFICATIONS YOU DON'T WANT
Turning off notifications can save your battery. See "HOW DO I BLOCK NOTIFICATIONS?" to learn how to block notifications.

TURN ON THEATER MODE
Turn off the display and notifications by turning Theater mode on temporarily. See "HOW DO I

USE THEATER MODE?" to learn how to turn on theater mode.

UNINSTALL APPS
If you recently installed an app and notice that your battery is draining faster than normal, try uninstalling that app. To uninstall an app on your watch, you need to uninstall the app from the phone your watch is paired with.

LIMIT WI-FI USE
If your watch is Wi-Fi enabled, you can save battery life by adjusting the amount of time your watch can use Wi-Fi.

TURN OFF ALWAYS ON FEATURE
Turn off the always on screen feature to save battery life. You can set the display to show the time or turn off completely when you're not using the watch. If set to turn off, the screen will turn on when you turn your wrist or touch the screen. Here's how to change the setting:

From your phone:

- On your phone, open the Wear OS by Google app.
- Touch Settings.
- Find Always-on screen and use the switch to turn on or off.

From your watch:

- If your screen is dim, touch the screen to wake up the watch.
- Swipe down from the top of the screen.
- Swipe from right to left until you see Settings and then, touch it.
- Touch Always-on screen to turn on or off.

Account & Device Settings

How can I access the settings menu?
Open the Wear OS by Google App. Click the gear symbol in the top right navigation to view all account and device settings.

How can I edit my name?
Your name is based on your Google account settings. Change your name within your Google account.

How can I change my password?
Your password is based on your Google account settings. Change your password within your Google account.

How can I opt out from emails?
Your email message settings are based on your Google account settings. Change opt-out settings within your Google account.

How can I change the language of the Wear OS by Google app?
The language of the app is determined by the language set on your phone. Change the language settings on your smartphone to change the language on your smartwatch.

I FORGOT THE PASSCODE I SET TO MY SMARTWATCH AND AM LOCKED OUT. HOW DO I FIX THIS?
To regain access to your smartwatch, you will need to prompt a Factory Reset. Follow these steps:

- Enter an invalid passcode 3 times in a row. Wait 15 seconds.
- Enter an invalid passcode again, another 3 times in a row. Wait 15 seconds.
- Enter an invalid passcode for the last time, another 3 times in a row. Wait 15 seconds.
- The watch will produce a pop-up card prompting a Factory Reset. Tap on the check mark, or Done, button.
- Once Factory Reset is complete, you will need to re-pair your smartwatch to your phone.
- Remove the device name from Bluetooth cache before pairing in app.

Privacy
How is my personal data being used?
To learn more about how your data is being used, follow these steps:

- Open the Wear OS by Google App on your phone.
- Click the gear at top right navigation.
- Scroll to the bottom of Settings menu.
- Click About and then, tap Privacy Policy.