

Connecting at Terminal 5



BRITISH AIRWAYS

Helping you transfer through London Heathrow



Do I have to clear Security?

If you are arriving from an international flight, you will need to clear Flight Connections and Security.

Can I use Fast Track security?

If you are travelling in First, Club World, and Club Europe or are an Executive Club Gold or Silver Member you can use the Fast Track Security channel.

Can I use the lounges?

If you are travelling in First, Club World, Club Europe, Business UK , or an Executive Club Gold or Silver member or **oneworld®** equivalent you are welcome to use the British Airways Galleries Lounges.

What other facilities are available in the airport?

You'll find everything you need from cafes and restaurants to internet access points and a wide range of shops.

Do I need to pick up my bags or check in again?

You do not have to pick up your bags if they have been labelled for your next flight. If you need to collect a boarding pass, please follow the purple signs for Flight Connections and visit the Airline Desks to pick up your boarding pass. However if your baggage receipt shows the final destination as LHR, LGW or LON then you must collect your bags at Arrivals/Baggage Reclaim before checking in as normal for your next flight.

Can I leave the airport?

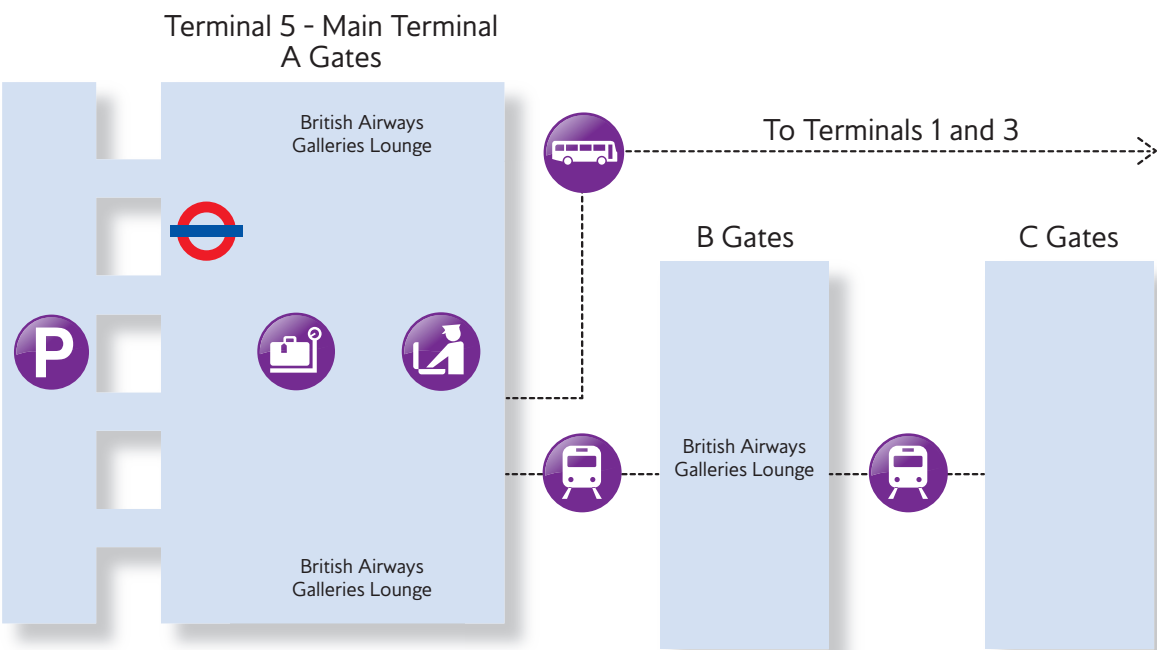
We strongly recommend that passengers who wish to visit London between flights should allow a minimum of 6 hours. It is your responsibility to ensure you have all the appropriate document required to enter the UK. If you decide to leave the airport you must return and pass through Security at least 35 minutes before the scheduled time of departure, or you may not be accepted for travel.

Contact numbers for customers in the UK are:

Flight Information: 0844 493 0 777 • Customer Relations, Reservations and all other enquiries: 0844 493 0 787
For customers outside the UK, please visit ba.com for the local British Airways contact numbers.

BA/M1045-T5-5TH SWK4732

A Guide to Terminal 5



Flight Connections



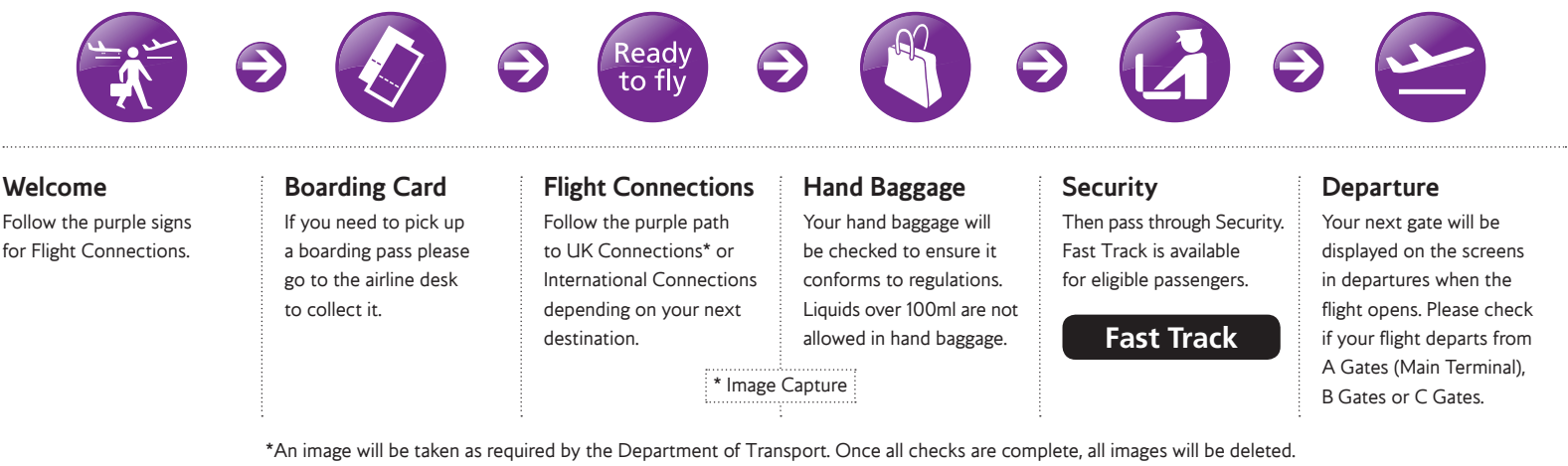
To help you reach your next flight follow the purple Flight Connections signs. Please be aware that many flights are operated as a codeshare, check your onward boarding pass or ticket to see which airline is operating your flight today. The 'Which Terminal?' information boards at Flight Connections show which terminal the airline is departing from or ask a member of staff.



Connecting at London Heathrow Terminal 5

Terminal 5 to Terminal 5

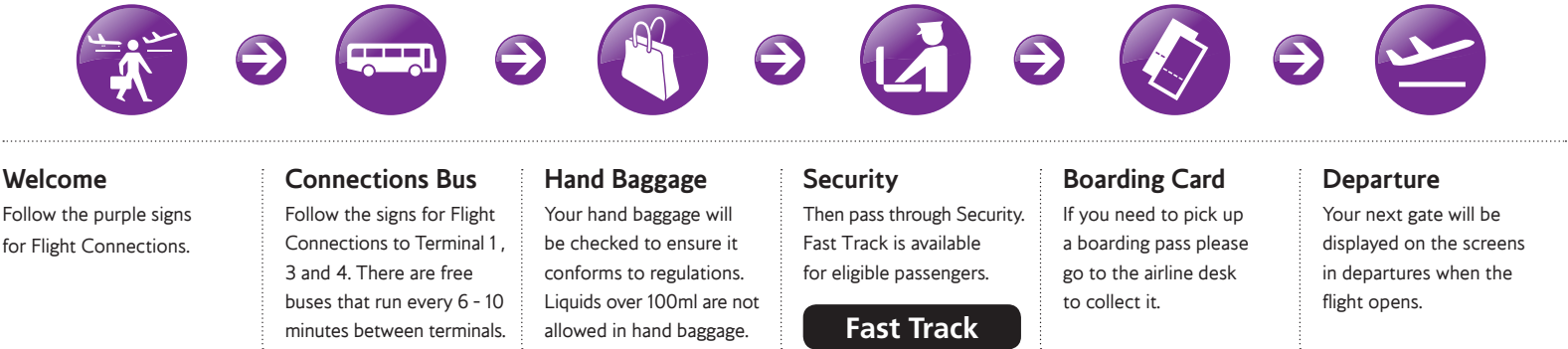
Connection Time : Approximately 60 minutes



All Passengers must arrive at the gate no later than 20 minutes before the scheduled time of departure.

Terminal 5 to Terminals 1, 3 or 4

Connection Time : Approximately 90 minutes



All Passengers must arrive at the gate no later than 20 minutes before the scheduled time of departure.

Connecting between London Heathrow and London Gatwick Airports

The minimum connection time between London Heathrow and Gatwick is 3½ hours, including a coach journey which can take up to 90 minutes. You must collect all your bags before leaving London Heathrow airport.